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## PSPVA 6th Grade – 12th Grade Continued Engagement Plan SY25-26

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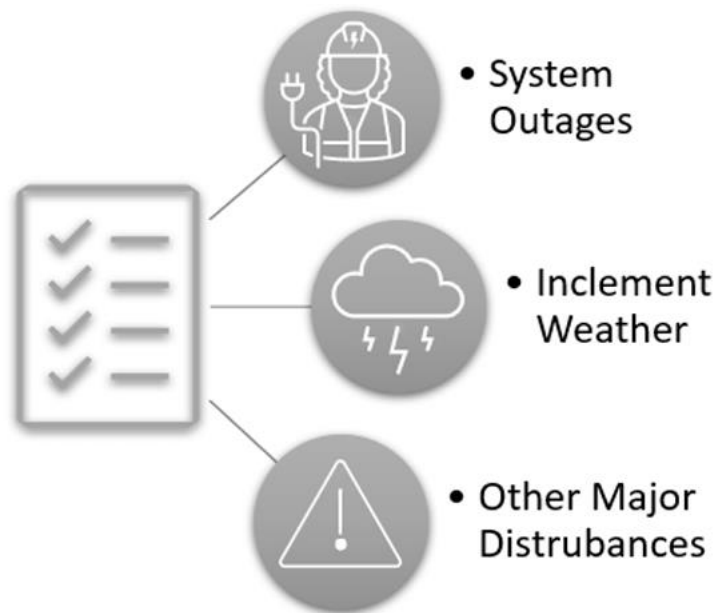
### INTRODUCTION

WHAT IS A CONTINUED EDUCATION PLAN?

A continued engagement plan is a sustained schooling expectation that is distributed to families and staff to be used during times of unexpected outages or interruptions to student learning.

WHY DO WE NEED A CEP?

Having a comprehensive plan that is easy to find and easy to follow will help students, learning coaches, and teachers know how to proceed in the event of an interruption.



A continued engagement plan is a sustained schooling expectation that is distributed to families and staff to be used during times of unexpected outages or interruptions to student learning. Interruptions may be due to systems outages, weather disruptions, or other major disturbances (i.e., COVID-19). Having a comprehensive plan that is easy to find and easy to follow will help students, learning coaches, and teachers know how to proceed in the event of an interruption.



## SYSTEM OUTAGES

### WHAT TO DO WHEN THE K12 SCHOOL (OLS) IS DOWN?

The K12 School (OLS) may be down for maintenance or unexpected outages from time to time. During these times, it is important not to panic and follow this plan!

#### **Be prepared in advance by doing the following things on the first day of school:**

1. Download your course textbooks.
2. Save and print a copy of all your teacher's phone numbers and contact information.
3. Save a copy of your courses' pacing guides.

When you are unable to log in to the K12 School (OLS), your first stop should be <https://www.help.k12.com/s/> to see if the outage is known and has been posted by Stride Customer Support. You can also check the Stride K12 Facebook page (<https://www.facebook.com/StrideK12/>) or the PSPVA Facebook page ([Pine Springs Preparatory Virtual Academy | Facebook](#)) for updated outage information or connect to the LC community by downloading the K12 app for updated outage information.

### WHAT TO DO ABOUT CLASS CONNECTS?

Students will be notified via email that Engageli down, and sessions will be in alternate program (or canceled if appropriate) until service resumes. Once Engageli is restored, students will be notified via email, and sessions will resume as normal. Students will not be penalized for required sessions that were missed during the outage.

### WHAT SHOULD STUDENTS WORK ON?

There are many things students can work on outside of the K12 School (OLS). K12 School (OLS) interruptions should not mean interruptions in learning!

- Print or save a copy of your course plan/calendar so you can see what can be worked on offline.
- Read books or other activities/assignments in course materials to keep up with Course Plan as much as possible – lesson assignments can be submitted when the K12 School (OLS) is back up and running.
- Study for upcoming quizzes/assessments, if applicable.
- Find other educational activities to complete:
  - Home science experiments can be found online
- Watch educational web videos pertaining to your subjects (History channel, PBS, Khan Academy)



## WHAT TO DO WHEN CLASS CONNECT IS DOWN, BUT K12 SCHOOL (OLS) IS WORKING?

If Class Connect goes down and you miss live sessions, but the OLS and your courses are still available, the teacher will make a recording of the missed live session for later viewing once Class Connect is working again. You may send your teacher an email to say that Class Connect is not working for you. Then, work on your online course and submit assignments.

## HOW TO DETERMINE WHEN SYSTEMS ARE BACK UP AND RUNNING

Check the following places for updates on all systems outages, and keep checking back to login about every 30 minutes to see if the affected system is back up and running again:

- K12 Customer Care: <https://www.help.k12.com/s/>
- K12 Facebook: <https://www.facebook.com/StrideK12/>
- School Learning Coach Community Resource through the K12 App
  - Don't have the K12 App? Download the K12 App on your iOS or Android device! Join us today at [www.learningcoachlife.com](http://www.learningcoachlife.com)!

## HOW TO CONTACT TEACHERS

Make sure to write down and save all your teachers' contact information (teacher phone and extension number) in case any questions arise during an outage if email is also affected. The PSPVA Staff Directory can be found at the top of the PSPVA website.

## HELPFUL LINKS TO BOOKMARK

- K12 Customer Care: <https://www.help.k12.com/s/>
- K12 Facebook: <https://www.facebook.com/StrideK12/>

## SUGGESTED ITEMS FOR TEACHER/COURSE-SPECIFIC OUTAGE PAGES

Teacher Outage (aka "Fire Drill") pages may contain the following information for students to continue their normally scheduled course work:

- Important links
- Contact Details and Communication Guidelines
- Information regarding alternate Class Connect meeting platforms
- Class Connect Recordings
- Class Connect Schedule (Days/Times)
- Assignments for the week and/or links to newsletters



## EXAMPLE SUPPLEMENTAL/THIRD-PARTY LEARNING RESOURCES

- Middle School (Grades 6th-8th):
  - [Math at Home](#)
  - [IXL | Math, Language Arts, Science, Social Studies, and Spanish](#)
  - [Math Facts: Gain fluency in addition, subtraction, multiplication and division \(fastermathfacts.org\)](#)
  - [National Geographic Kids | National Geographic Kids](#)
  - [TIME for Kids](#)
  - [Starfall Education: Kids Games, Movies, Books & Music for K-5 and above](#)
  - [ABCmouse: Educational Games, Books, Puzzles & Songs for Kids & Toddlers](#)
  - [PBS KIDS](#)
  - [Games, Videos, and Books for Kids - Funbrain](#)
  - [Khan Academy | Free Online Courses, Lessons & Practice](#)
- High School (Grades 9th-12th):
  - Teachers will provide students with access to supplemental resources if available for specific courses.

## COMMUNICATION OF PLAN

Outages will be reported by school administration to teachers, and teachers will contact parents and students via email or auto dialer with information related to the outage and additional resources families can access until the system is restored

## INCLEMENT WEATHER PREPARATIONS

With the inclement weather in North Carolina, we want to be sure that families understand that their safety is our number one priority. The staff at PSPVA will work to update families on everything we will do, given the potential for severe weather issues and the impacts it can have on our families.

## EMERGENCY CLOSING AND MAKE-UP DAYS

- PSPVA will remain open unless there is a need to close. PSPVA does not follow local school district closures.
- The widespread loss of internet connectivity would be the cause of our virtual school's closure.
  - Should there be a reason to close, a revised school calendar will be developed.
  - If the closure impacts a significant amount of instructional time, makeup days could be considered.
  - PSPVA staff and teachers reside across the state of North Carolina so closures may be regional if outages are not widespread.



# Pine Springs

PREPARATORY VIRTUAL ACADEMY  
POWERED BY K12

190 Rosewood Centre Drive, Suite 201  
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(984) 768-1200  
<https://pspva.k12.com/>

## COMMUNICATIONS

A severe weather alert email will be sent by our Community Engagement Specialist to notify students and Learning Coaches of the current and future weather conditions. The alert will include areas that could be potentially affected, information on attendance concerns, and local resources.